



## Quality Policy

Acclaim First Ltd has an excellent reputation for bespoke waste solutions and works with its clients to meet their environmental aspirations.

Our management is fully committed to developing and continually improving the effectiveness of our Quality Management System.

The Quality Policy provides a framework to support the following key objectives to:

- Provide a defect free service to our customers, on time and within agreed budgets.
- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Comply with all national legislation and regulations including those relating specifically to the waste industry.
- Communicate throughout the company the importance of meeting customer needs and legal requirements.
- To ensure that we develop our staff to fully participate in the Quality Policy and the continual improvement of all our processes and procedures.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability and is freely available to all interested parties.

Amber Elysia Nolan  
Managing Director

**Date:** 03/01/2024

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